

EUM/VN (18)51 Darmstadt, 17 July 2018

Original: English

VACANCY NOTICE

Communication Services Team Leader

EUMETSAT is Europe's meteorological satellite agency. Its role is to establish and operate meteorological satellites to monitor the weather and climate from space - 24 hours a day, 365 days a year. This information is supplied to the National Meteorological Services of the organisation's Member and Cooperating States in Europe, as well as other users worldwide.

EUMETSAT also operates several Copernicus missions on behalf of the European Union and provide data services to the Copernicus marine and atmospheric services and their users.

As an intergovernmental European Organisation, EUMETSAT has 30 Member States (Austria, Belgium, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, The Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom).

EUMETSAT is now inviting well qualified candidates from its Member States to apply for the following post:

POST: Communication Services Team Leader

LOCATION: Darmstadt, Germany

DURATION OF INITIAL

CONTRACT: The initial contract will be of 4 years' duration, with subsequent 5 year contracts

being awarded thereafter, subject to individual performance and organisation requirements. There is no limit to the amount of follow-up contracts a staff member can receive up to the EUMETSAT retirement age of 63 and there are certainly opportunities to establish a long career perspective at EUMETSAT.

BACKGROUND: Within the Communication Systems Competence Area (COMMS CA) of the

Generic Systems and Infrastructure (GSI) Division, the Communication Services Team Leader supports the development and deployment of network infrastructure, services and solutions for current and emerging

communication networks.

DUTIES: The main duties will be as follows:

- Lead a team of communications systems engineers, including defining objectives, managing performance, keeping key skills up-to-date, planning the activities and reporting;
- Contribute to defining and maintaining the roadmap for the consolidated EUMETSAT communication network, securing operational continuity while planning the required evolutions;
- Design, implement and deliver scalable network solutions with the associated infrastructure, fulfilling the availability, resilience and security requirements of the current operational systems;
- Translate specific business needs of internal customers into network requirements, in the context of the development of new ground segments for future satellite systems;
- Coordinate the maintenance of EUMETSAT communication network systems and services, including 2nd/3rd level investigations and problem resolution;
- Manage service contracts and interact with suppliers of network products and services.

QUALIFICATIONS:

• A university degree in a relevant engineering discipline (e.g. telecommunications, network systems, etc.) or equivalent.

SKILLS AND EXPERIENCE:

- Demonstrated ability to lead and coordinate an engineering team, with focus on performance and skills management;
- Proven experience of communication network engineering in a high-availability, 24/7 operational environment;
- Experience in designing, developing and deploying network solutions and services according to recognised standards;
- In-depth knowledge of Cisco technology, services and solutions;
- Experience establishing service-level agreements (SLAs) with internal customers, monitoring performance and ensuring service implementation and delivery;
- Experience in managing industrial support contracts;

- Excellent communication skills with the ability to translate complex technical information into customer terminology;
- Effective team-working skills with a strong customer focus and experience working in a service driven environment is required.

The official languages of EUMETSAT are English and French. Candidates must be able to work effectively in English and have some knowledge of French.

CLOSING DATE: 30 August 2018

Interviews are tentatively scheduled for week 44/2018.

Applications in English or French should be sent via our online form (attaching curriculum vitae and covering letter quoting Reference VN(18)51) at

www.eumetsat.int

This post is graded A2/A4 on the EUMETSAT salary scales. The minimum basic salary for this post is EURO 5612 per month (net of internal tax) which may be negotiable on the basis of skills and experience. The salary scale provides for increments on the anniversary of taking up employment, and scales are reviewed by the EUMETSAT Council with effect from 1 January each year. In addition to basic salary, EUMETSAT offers attractive benefits. Further information, including salary details, is available on the EUMETSAT web site.

EUMETSAT is committed to providing an equal opportunities work environment for men and women.

Please note that only nationals of EUMETSAT Member States may apply. The EUMETSAT Convention requires that Staff shall be recruited on the basis of their qualifications, account being taken of the international character of EUMETSAT.